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20231 on the date indicated below.

Date: July 9, 2002

Signed: [Signature]
Peter K. Trzyna (Reg. No. 82,001)

PATENT

Paper No.

File: Proflowers-P1-98

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

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JUL 19 2002
GROUP 3600

Inventors : SCHUTZ, Jared P.
Serial No. : 09/149,650
Filed : 8 September 1998
For : COMPUTER CONTROL SYSTEM LOCATED AT AN
ORDER CENTER FOR SHIPPING PRODUCT FROM A
REMOTELY LOCATED DISTRIBUTION CENTER
Group Art Unit : 2164
Examiner : Akers, G.

Honorable Commissioner of Patents
and Trademarks
Washington, D.C. 20231

TRANSMITTAL LETTER

S I R :

Please enter the following enclosed documents in the above-identified patent
application.

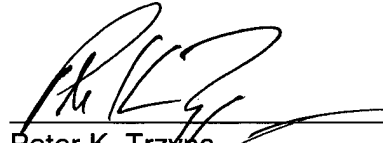
1. Preliminary Amendment and Remarks; and
2. Amended Version of the Claims.

The Commissioner is hereby authorized to charge any fees associated with the
above-identified patent application or credit any overcharges to Deposit Account No. 50-0235.

Please direct all correspondence to the undersigned at the address given below.

Respectfully submitted,

Date: July 9, 2002


Peter K. Trzyzna
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Signed: Peter K. Trzyna
Peter K. Trzyna (Reg. No. 32,601)

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Washington, D.C. 20231

PRELIMINARY AMENDMENT AND REMARKS

SIR:

In the above-referenced patent application, please enter the following amendment and consider the application as amended.

I. AMENDMENT

A. In the Claims

Please amend the claims as set forth below.

7. (Twice Amended) The method of claim 3, further including the steps of:
receiving a message at the order center apparatus, from an ordering system